

Apprenticeship in iTQ Level 2

iTQ is based on a national framework of skills that covers the core range of everyday IT user skills.

What makes the iTQ unique is that it recognises what's best in current qualifications. The iTQ will be tailored to each organisation's needs and each learner's requirements and does not involve learning skills that won't be needed or used. Needs and requirements are assessed initially using an E-skills passport. An iTQ can include any workplace specific systems (e.g. intranet) or even a Health & Safety module as part of the overall qualification.

The Apprenticeship is available to those individuals 16 years of age and above, who work more than 16 hours per week and who do not hold a qualification higher than a Level 4 (which is the equivalent to a degree).

On completion of the framework the candidate will receive the following qualifications:

- Information Technology Apprenticeship Certificate
- OCR Level 2 iTQ
- Key Skills - Application of Number Level 1 and Communication Level 1

Level 2 iTQ

The aim of these qualifications is to recognise the application of a range of IT user skills, knowledge and understanding.

A credit value applies to each unit dependent on the level of that area of competence you work towards e.g. the word processing software unit at level 1 has a credit value of 3 credits, 4 credits at level 2 and 6 credits at level 3. In order to successfully achieve this qualification the candidate must achieve a minimum credit value of 38 credits. A minimum of 17 credits must be achieved at level 2 or above.

course details

Mandatory Units

Improving productivity using IT

Optional Units

(3 themes to choose from)

Using IT systems

- IT user fundamentals
- Set up an IT system
- Optimise IT system performance
- IT security for users

Using IT to find and exchange information

- IT communication fundamentals
- Using the internet
- Using mobile IT devices
- Using e-mail
- Personal information management software
- Using collaborative technologies

Using productivity tools and applications

- IT software fundamentals
- Audio and video software
- Bespoke and specialist software
- Computerised accounting software
- Database software
- Data management software
- Design and imaging software
- 2D drawing and planning software
- Desktop publishing software
- Multimedia software
- Presentation software
- Project management software
- Spreadsheet software
- Website software
- Word processing software

Key Skills

course units

Key Skills are a range of essential skills that are critical to succeed in the workplace today. There are two Key Skill areas (Communication and Application of Number) which participants complete through a combination of work-based assessments and a final test.

Mandatory Units

- Application of Number (Level 1)
- Communication (Level 1)

Delivery

Key Skills will be completed during the assessor visits.

Recommended Time on Framework:

The recommended time to complete the iTQ Apprenticeship framework is 12 months.

Course Delivery:

An assessor will visit the candidate at their workplace at least once every 3 weeks for a minimum of one and a half hours. In addition to this, further work will need to be completed before the next assessment.